

Meet the Team

Social & Behavioral Services

The Social and Behavior Services Department serves as a hub that encompasses a wide range of student support services. The primary goal of the department is to provide non-academic support so that students are successful academically and socially. If you have any concerns, questions, or suggestions, please feel free to contact us using the email address below. Thank you for choosing JMCSS!!!

Family Support: familysupport@jmcss.org

- ❖ Dr. Shalonda Franklin, Chief of Social and Behavioral Services
 - ❖ Rhonda Heard, Director of Social and Behavioral Services
 - ❖ Annette Wilson, Director of Coordinated School Health
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Family Support

(Searcy)

Family support ensures that students and families have the necessary supplies and supports to feel successful in the school setting. The Family Resource Center (FRC) is a centralized hub that provides a wide range of services such as uniforms, school supplies, parent workshops, Mom's Book Club, and much more. The Family Resource Center is available Monday through Thursday.

Community Involvement

(Heard)

Community involvement works closely with the family support team as a liaison among families, schools, and community partners. Some familiar projects are the annual coat and canned food drives, registration, and open enrollment. Continuous partnerships with United Way, RIFA, and local agencies are working alongside JMCSS.

McKinney-Vento (Homeless)

(Nesbitt)

Jackson Madison County has a rising number in the homeless population. The Social and Behavioral Services Department has a liaison strictly designated to provide services and support as well as track and monitor the students and families that need assistance with transportation, supplies, clothing, and more. Recently, a \$200,000 grant was approved for tutoring, hygiene kits, uniforms, staffing, and the purchase of a vehicle to aid in effective services.

Crisis Counselors

(Williamson, Pasley)

The Social and Behavior Services Department houses three experienced crisis counselors that support the schools daily. The crisis counselors specialize in suicide and grief counseling as well as drug and alcohol counseling. Our crisis counselors are qualified to write and assist with behavior plans for the students of the Jackson-Madison School System.

Truancy

(Hill)

Truancy is on the rise due to the pandemic; however, the truancy officers in the Social and Behavior Services Department are vigilant in making sure that students are accounted for in the schools. Home visits and phone calls are made to provide the best service possible.

Coordinated School Health

(Wilson)

Coordinated school health is a schoolwide approach and commitment that supports and integrates eight components that support families and schools. These components work together to develop and reinforce health-related knowledge, skills, attitudes, and behaviors and make health an important priority at school.

Code of Conduct / DHA

The Social and Behavior Services Department support schools in enforcing the district's code of conduct and facilitate weekly Disciplinary Hearing Authority (DHA) meetings to ensure students are following school norms.